

Heron, Andrew

From: Regen, Licensing
Sent: 28 February 2019 09:16
To: O'Gorman, Sinead
Cc: Heron, Andrew
Subject: FW: Contact form for: Licensing Team

Kirby Read
Processing Manager
Southwark Council | Licensing | Regulatory Services
Tel: 0207 525 5748 | Fax: 020 7525 5705
EHTS Helpline: 020 7525 4261 | Call Centre: 020 7525 2000
Email: licensing@southwark.gov.uk

In future if you wish to submit an application, a quicker way would be to apply online

Postal Address:
Licensing Team | 3rd Floor, Hub 1 | PO Box 64529 | London | SE1P 5LX

Visitor's Address:
160 Tooley Street | London | SE1 2QH

-----Original Message-----

From: www.southwark.gov.uk Website [<mailto:noreply@southwark.gov.uk>]
Sent: Thursday, February 28, 2019 3:30 AM
To: Regen, Licensing
Subject: Contact form for: Licensing Team

A visitor to the www.southwark.gov.uk website has used the Email Us facility to send you an email from a contact on a webpage.

Contact Name: Licensing Team
Page Name: How to lodge a representation Page Type: Content Page
Link: <https://www.southwark.gov.uk/admin/system/ShowEntity?entity=bridge%3A%2F%2Fsouthwark-internet%2Fmodules%2Fm.Content~%2F~%2F.Entry%2F2224>

Senders Email Address: [REDACTED]
Message:

My wife and I are writing in support of Dulwich Picture Gallery's license application no. 866740. We are residents of College Road and believe that the Gallery's summer programme of outdoor events is absolutely vital to expand the audience base and introduce non-white, non-middle class people to art. Not being white myself, I appreciate all the effort that the Gallery goes through to attract non-traditional audiences and the summer programme is absolutely key to this. I believe the gallery will prove to be a responsible executor of the license.

Yours sincerely

[REDACTED]

Heron, Andrew

From: Regen, Licensing
Sent: 28 February 2019 13:58
To: O'Gorman, Sinead
Cc: Heron, Andrew
Subject: FW: Contact form for: Licensing Team

Kirty Read
Processing Manager
Southwark Council | Licensing | Regulatory Services
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Visitor's Address:
160 Tooley Street | London | SE1 2QH

-----Original Message-----

From: www.southwark.gov.uk Website [<mailto:noreply@southwark.gov.uk>]
Sent: Thursday, February 28, 2019 1:25 PM
To: Regen, Licensing
Subject: Contact form for: Licensing Team

A visitor to the www.southwark.gov.uk website has used the Email Us facility to send you an email from a contact on a webpage.

Contact Name: Licensing Team
Page Name: How to lodge a representation Page Type: Content Page
Link: <https://www.southwark.gov.uk/admin/system/ShowEntity?entity=bridge%3A%2F%2Fsouthwark-internet%2Fmodules%2Fm.Content~%2F~%2F.Entry%2F2224>

Senders Email Address: [REDACTED]
Message:

I am writing in support of the licensing application for Dulwich Picture Gallery. It's absolutely crucial that they are able to operate commercially in some circumstances in order to protect their role as a museum and gallery into the future. This is to the benefit of everyone in Dulwich and South London.

[REDACTED] I have been directly involved in their consultations with neighbours and the team have done their best to build positive relationships and listen to concerns. This has been very successful but it is clear that some neighbours would like no events at all at the gallery and will never feel content. However, this is a minority and I feel they should not be allowed a disproportionate voice in disrupting the smooth running and insured future of a national asset. Please do contact me if I can offer more.

Heron, Andrew

From: Regen, Licensing
Sent: 28 February 2019 15:25
To: O'Gorman, Sinead
Cc: Heron, Andrew
Subject: FW: Representation on License Number: 866740 - Dulwich Picture Gallery [DE-WORKSITE.FID12108]

Kirty Read

Processing Manager
Southwark Council | Licensing | Regulatory Services
Tel: 0207 525 5748 | **Fax:** 020 7525 5705
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In future if you wish to submit an application, a quicker way would be to [apply online](#)

Postal Address:

Licensing Team | 3rd Floor, Hub 1 | PO Box 64529 | London | SE1P 5LX

Visitor's Address:

160 Tooley Street | London | SE1 2QH

From: [REDACTED]
Sent: Thursday, February 28, 2019 2:22 PM
To: Regen, Licensing
Cc: [REDACTED]
Subject: Representation on License Number: 866740 - Dulwich Picture Gallery [DE-WORKSITE.FID12108]

To whom it may concern,

The Dulwich Estate supports this license application. It understands this application is not an extension to terms, but rather a standardisation of its current complicated license which requires multiple applications annually to cover the full range of events activity - something which is challenging for both a small organisation and the licensing authorities, and which provides little clarity to local residents and the public.

The Dulwich Picture Gallery is a unique public venue which contributes hugely to the area's local economy through a vibrant cultural offer. The Estate believes in protecting, supporting and helping develop this incredible national asset. It operates responsibly and in our experience has a highly accountable team which is working to widen audience access to the Gallery. It delivers an outstanding educational programme and all of this work needs to be supported by considerate and successful commercial operations. A sensible license for events is vital to this. The Estate very much supports the application and appreciates the substantial consultation it has gone through with local residents and organisations, to take account of any concerns.

With kindest regards,

for and on behalf of [REDACTED] Chief Executive
The Dulwich Estate
Direct Line: [REDACTED]
Email: [REDACTED]

www.thedulwichestate.org.uk

Heron, Andrew

From: Regen, Licensing
Sent: 28 February 2019 09:15
To: O'Gorman, Sinead
Cc: Heron, Andrew
Subject: FW: Dulwich Picture Gallery - licensing application 866740

Kirty Read

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Visitor's Address:

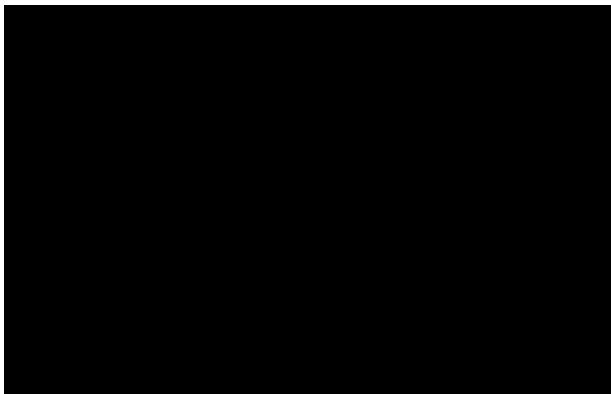
160 Tooley Street | London | SE1 2QH

From: [REDACTED]
Sent: Thursday, February 28, 2019 9:03 AM
To: Regen, Licensing
Subject: Dulwich Picture Gallery - licensing application 866740

To Whom it may concern

I would like to write in support of the Dulwich Picture Gallery's licensing application (866740). With characteristic care, the DPG has consulted with its 'neighbourhood group' (likely to be most directly impacted) about this application. Three meetings were held at which the 'group' were invited to feedback on the application. The Gallery has made amendments to the application and incorporated limitations within the conditions based on this feedback.

With this sensitivity shown, I know that what will be able to be offered by the Gallery, if the application currently before you is successful, will enhance the provision of events that will appeal to the great diversity of people through and beyond the borough of Southwark that the Gallery wants to attract, interest and entertain. Only good can come from an expansion and diversification of visitors to the Gallery and, behind this application, is a principled mission to achieve this.



THE DULWICH PICTURE GALLERY, GALLERY ROAD, SE21 7AD
Licence Number: 866740
Submission in Support of the Application

We believe that this application has implications for all four of the licensing objectives:

prevention of crime and disorder
prevention of public nuisance
public safety
protection of children from harm

so requires particular scrutiny and the imposition of strict, site-specific conditions to ensure that these objectives are all met – particularly given the sensitive nature of the Gallery's location and its proximity to its neighbours.

By way of background, our house is located on College Road, immediately opposite the Gallery grounds and approximately 40 metres south of the main entrance and permanent structures. The 2017 pavilion, which was operated under a temporary licence, was immediately opposite our house as is that part of the Gallery grounds which has been previously used for wedding marquees and other events for which TENs had been required.

Since we had suffered disturbance from past events over many years, we were concerned about this application and therefore attended most of the meetings hosted by DPG including those mediated by the Southwark mediation service. We subsequently made concrete suggestions to DPG management regarding their proposed conditions, several of which have been incorporated in Annexe A.

The types of problems, listed below, which we have experienced in the past have largely been associated with TEN and other special events. On many occasions this has frequently resulted in complaints by ourselves and others to DPG management and LBS noise control services and sometimes in attendance by the police.

1 Late night disturbances (largely from weddings & other private parties but also from open-air film-shows) operating under TENs with day-time disturbance from PA set-up

2 Inappropriate programming, particularly within the 2017 pavilion, involving heavily amplified live and recorded music within structures which were not well designed to contain or abate the noise

3 Operation of a summer-long public bar facility within and around the 2017 pavilion with many younger and potentially under-age drinkers

4 Inadequate on-site management - particularly enforcement of conditions-of-use for events operated by third party contractors within the Gallery grounds

Reliance on TENs has not been effective in the past, largely because neighbours have not been in a position to contest the TEN conditions in advance. Moreover, it would appear that reported past nuisance has not resulted in the only effective sanction: refusal by LBS to issue future TENs.

By contrast, we believe that the conditions in Annexe A, which we understand to be permanent and inseparable from the proposed licence, would effectively address the first three of these issues and would largely address the fourth.

In particular, we take comfort from:

- the limitations on the total number and frequency/clustering of events aggregated for all types of events which would potentially result in nuisance
- the clear curfews on noisy activities
- the undertakings regarding acoustic monitoring, mitigation & control
- the prohibition regarding operation of an outside bar (“outside” to include any pavilion, marquee or other temporary structure) open to the general public, other than at times when the Café is open to the public for sale of alcohol under the existing license
- the additional undertakings with respect to the 2019 & all future pavilions
- the undertaking not to apply for TENs, which means that all events will be subject to these controls with no possibility of relaxation or circumvention by means of a TEN
- the legally binding & indefinite nature of the proposed conditions, which will bind future management of DPG as well as the present team

We note the undertakings to improve on-site management & security staffing, control of ingress & egress and additional staff training to ensure compliance with H&S and age verification requirements and hope that these will be followed through in future - but here, the proof of the pudding will be very much in the eating.

We also note that, while the conditions are quite strict regarding activities which are primarily commercial in nature and intent, there is also a degree of flexibility sufficient that DPG will not be unduly constrained in its ability to participate fully in ancillary events for the benefit of the public (such as the Dulwich Festival) and to host appropriate fund-raising events within and around the Gallery.

There is an inevitable difficulty for any public institution located in a mixed residential area in balancing:

- the desire of residents for peaceful enjoyment of their property versus
- the institution's obligation to deliver its charitable objectives which may include appropriate fund-raising and commercial activities versus
- the amenity of the general public, particularly in an area of such historical and aesthetic sensitivity.

We believe that the proposed licence, taken as a whole, balances these concerns appropriately.

Its effectiveness will depend, in the first instance, on the good faith and competence of current and future DPG management. However, it is crucial that, in case of non-compliance with the conditions of the licence, we can be confident that the relevant authorities will implement adequate enforcement measures and our support is predicated on this assumption.

In conclusion, we believe that DPG Trustees and Management have demonstrated their understanding of the legitimate concerns of DPG's neighbours and taken them into account in preparing this application. We further believe that the proposed conditions are sufficient and workable and we would therefore support the granting of the requested licence in its current form.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

27th February 2019